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# The Helein Law Group, P.C.

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January 14,2003

### **HAND DELIVERED VIA COURIER**

Marlene F. Dortch, Secretary Federal Communications Commission Office of the Secretary 445-12<sup>th</sup> Street, **S.W.** Room tw-204B **RECEIVED** 

JAN 1 4 2003

FEDERAL COMMUNICATIONS COMMISSION
OFFICE OF THE SECRETARY

Re: Notice of Proposed Customer Base Transfer and Certification of Compliance With FCC Rules – CC Docket No. 00-257

Dear Ms. Dortch:

Enclosed are an original and four (4) copies plus two (2) additional public copies of Buyers United, Inc., d/b/a United Carrier Networks ("Buyers") Notice of Proposed Customer Base Transfer and Certification of Compliance with the Federal Communications Commission's ("FCC's") rules prescribed in CC Docket No. 00-257 and set forth in C.F.R. § 64.1120(e)(1).

In compliance with C.F.R. § 64.1120, Buyers presents the following:

#### 1. Names of Parties Involved in Transaction:

Acquiring Carrier:

Transferring Carrier:

Buyers United, Inc.

Touch America, Inc.

# 2. Types of Telecommunications Services Provided:

1+ switched voice long distance, 800/888/877 toll-free and calling card

Ma. of Coolins reold 416 Liet ABGOE Marlene F. Dortch January 14,2003

## 3. Date of Proposed Transfer:

On or shortly before February 21, 2003, but not earlier than customers' receipt of 30 days' prior notice.

### 4. Certification of Compliance with Customer Notice Requirements:

See Attachment A

### 5. Copy of Customer Notice:

See Attachment B.

A duplicate original copy of this letter is enclosed, please date stamp this copy as acknowledgement of its receipt and return it. Questions regarding this filing may be directed to Jonathan S. Marashlian at the above address or by telephone at (703) 714-1313.

Respectfully submitted,

Jonathan S. Marashlian

Consel for Buyers United, Inc.

# ATTACHMENT A

**Certification of Compliance** 

#### **CERTIFICATION**

State of	Utah	)	
		)	S
County of	Self Lake	)	

- I, Paul Jarman, hereby declaie under penalty of perjury that:
  - Lam President and Chief Operating Officer of Buyers United, Inc. ("Buyers");
  - 2. 1 am authorized to make this declaration on its behalf;
  - 3. Buyers has and/or will comply with:
    - a. the requirement to provide advance subscriber notice in accordance with C.F.R. § 64.1120(e)(3);
    - h. the obligations specified in that notice; and
    - c. all statutory and Federal Communications Commission requirements applying to the streamlined procedures promulgated in CC Docket No. 00 - 257
  - 4. The facts stated in the foregoing submission are true and correct to the best of iny knowledge, information and belief.

President/COO

Buyers United, Inc.

Sworn and subscribed before me this 9th day of January

My Commission Expires: 5-1-05

NOTARY PUBLIC KIMM E. PARTRIDGE 534 E. DRAPER WOODS WAY DRAPER, UT 84020 MY COMMISSION EXPIRES MAY 01, 2005 STATE OF UTAH

Marlene F. Dortch January 14.2003

# ATTACHMENT B

**Customer Notice** 





14870 Pony Express Road Bluffdale, Utah 84065

January 14, 2003

Subject: Your Existing Touch America Long Distance Account

#### Dear Customer:

Happy New Year! My name is Tom Milligan. My department has been assigned to service your long distance account. Recently, my company, United Carrier Networks (UCN, a division of Buyers United, Inc.) completed a transaction to acquire a number of long distance accounts from Touch America. UCN will become your new long distance provider 30 days after this notification.

UCN wants to extend you a warm welcome. The only change you will notice is UCN's name on your long distance bill. Under no circumstance will any of UCN's new customers experience rate increases. You will not experience any service delays and you will not he billed any costs associated with the transfer of service. In fact, there is no reason for you to take any action at all to continue receiving your long distance service.

UCN provides the highest quality long distance service utilizing the largest carrier networks in the world. **We** are a profitable company with a great service record. To learn more about UCN, please visit us at www.ucn.net.

While you have the right to select another long distance carrier for your service, I want you to know that **UCN is** committed to providing you with the most indvanced and reliable telecommunications services available. We look forward to serving you and earning your trust.

As a valued customer of UCN you will enjoy other highly competitive rates, including 10¢ per minute calling cards. We are excited to have you as a customer. Please call us at 800-669-3321 if you have any questions at all. Once more, no action is required by you to maintain your long distance voice service with UCN. We know you will be pleased with us and we are eager to serve you.

Warmest Regards,

Tom Milligan

Director of Customer Service United Carrier Networks

A division & Buyers United, Inc.